



HM Revenue & Customs

Welcome to your August 2013 Key Messages

Real Time Information (RTI) updates

Following the successful launch of RTI in April there are a number of updates that you might want to take a look at:

- Messages about [paying](#) HMRC
- The importance of recording the correct number of [hours](#) worked
- [When](#) to send National Insurance numbers Verification Requests (NVR) to us
- [Clarity](#) on the criteria for registering an employer's record as an annual one

New numbers for Online Helpdesks and Employer Helplines

Contacting HMRC is now cheaper for many of our customers! In response to feedback, we are changing from 0845 numbers to 0300 numbers; [some](#) have already changed.

PAYE Desktop Viewer (PDV) - an update

The PDV has been [updated](#) so please download and install the new version to make sure you can view all the latest notices.

Record Keeping Mobile Apps and tax calculators

Record Keeping software and mobile apps have now [updated](#) to include 'cash basis' and 'simplified expenses'. We also have a range of [tools and calculators](#) that cover a wide range of topics including Corporation Tax, PAYE, self employment and VAT, which we think will help you to do business with us more easily.

Introduction of the statutory residence test (for tax purposes) – 6 April 2013

Since 6 April 2013 the rules that determine if someone is resident in the UK for tax purposes have changed. This is known as the statutory residence test. HMRC has published [guidance](#) to help people find out if they fall within the new rules.

The latest on HMRC's Campaigns and Taskforces teams

Our Campaigns give people the chance to voluntarily put their tax affairs in order. This [guide](#) tells you more about campaigns past, present and future including the 'Property Sales' and 'My Tax Return Catch Up' campaigns.

The vast majority of our customers are honest and law abiding. However, to target the small number of people who [deliberately](#) break the rules, HMRC has created specialist taskforce teams. These teams are currently looking at the [holiday](#) industry, restaurants in Yorkshire and Humber, road hauliers in the Midlands and the fishing industry in Scotland; more will follow.